

29 March 2021

Greater Brisbane lockdown: information and resources for tourism operators

BRISBANE CITY



Due to new cases of COVID-19 community transmission in the Greater Brisbane area, the region has commenced a three-day lockdown from 5:00pm AEST today to 5:00pm AEST Thursday, 1 April 2021. This includes the Brisbane, Moreton Bay, Ipswich, Redlands and Logan City Council areas and any person who has been in these areas since 20 March 2021.

What does this mean for tourism operators in Brisbane?

- People can continue to arrive to Greater Brisbane from outside the region to return home, stay at a residence such as a family member's home or hotel, or for an essential purpose such as work or for essential health care. However, if they do, they are required to comply with all the requirements of the lockdown.
- If you have guests from the Brisbane area due to check in after 5:00pm AEST today and over the next three days, they will be unable to. Brisbane residents can only leave home for essential reasons and leisure travel is not one of the reasons.
- Guests who are currently on an island within the Greater Brisbane region can return home during the lockdown period. However, these guests should travel directly home and then continue to comply with the stay at home direction, only leaving home for essential reasons.

What does this mean for tourism operators outside of Brisbane?

- If you have guests already staying with you who have been in the Greater Brisbane area since 20 March 2021, these people should stay where they are and follow the lockdown restrictions as though they were in Brisbane – i.e. they should only go out for essential purposes and should wear a mask when doing so. They should also check the [contact tracing alert](#) and follow Queensland Health's advice if they have been in any of the locations listed.
- If you have guests from the Brisbane area who made a booking for today and/or arrived today before 5:00pm AEST, you can take those bookings, however those guests will also need to follow the lockdown restrictions wherever they are. You also have the right to refuse service, if you wish.
- If you have guests from the Brisbane area due to check in after 5:00pm AEST today and over the next three days, they will be unable to. Brisbane residents can only leave home for essential reasons and leisure travel is not one of the reasons.
- If you have guests who need to return home to Brisbane, they can do so. They should travel directly home and then continue to comply with the stay at home direction, only leaving home for essential reasons.
- Restrictions have also changed across Queensland outside of Brisbane – including a requirement for seated dining, mask wearing in indoor areas and lowered gathering numbers. All businesses outside of Brisbane must adhere to the restrictions outlined in the '[Restrictions for Queensland](#)' Direction.

Visitors transiting through Brisbane

Visitors can travel through the Greater Brisbane area to get from one destination to another (e.g. From the Gold Coast to the Sunshine Coast; or from another area of Australia to an area of Queensland outside of Brisbane – e.g. fly from Adelaide to

Brisbane Airport and then on to Cairns). If driving, they must do so without stopping and must travel in a private vehicle, such as their own car, a rideshare car or taxi. They must not transit through the Greater Brisbane area by any other mode of transport – i.e. public transport. If flying, they must not leave the airport.

We recommend that you encourage interstate guests to check any local restrictions that may be in place for their return to their home state. Many states have announced restrictions today.

Advice for tourism operators

Advice on how tourism operators can respond and assist has been issued in [this fact sheet](#).

There is also a [poster that businesses can print out](#) and place in their reception/around their business to advise guests from Brisbane on the requirements.

For further information, please see [Queensland Health's website here](#), and the official Public Health Directions - [Restrictions for Impacted Areas](#) (i.e. Greater Brisbane) and [Restrictions for Queensland](#) (i.e. areas outside of Greater Brisbane).

QLD HEALTH'S WEBSITE



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TEQ is working towards becoming a White Ribbon Accredited Workplace.

Tourism and Events Queensland acknowledges the Traditional Owners of Country and recognise their continuing connection to land, waters, culture and community. We pay our respects to Elders past, present and future.

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